



VA

U.S. Department
of Veterans Affairs

My VA Health



Pharmacy Updates

On June 11, 2022, if you use My HealtheVet to manage your care online at the Roseburg VA Health Care System, you will need to use a new patient portal, My VA Health, to refill and renew your VA prescriptions online.

You will need to use My HealtheVet to request VA prescription refills or renewals for your medications ordered by VA providers from other VA medical facilities not using VA's new electronic health record (EHR). Prescriptions from VA medical facilities not using the new EHR system will not be transferred.

How to Prepare

Once the new EHR launches, it will change how you use online health tools overall to:

- Schedule, review, request and cancel your VA health appointments.
- Refill and renew your VA prescriptions.
- Send secure messages to your VA health care teams.
- Access your current VA health records.

Be sure to refill and renew prescriptions early:

- Use My Health^eVet to request online renewals of prescriptions until midnight PDT on June 7, 2022.
- Use My Health^eVet to request online refills of prescriptions until midnight PDT on June 7, 2022.

Please know, after June 11, 2022, you will be able to order prescriptions on the My VA Health portal.

You can still request refills during an appointment, by mailing in a refill slip or using the automated phone system by calling 541-440-1322 or 800-549-8387, ext. 41322 for pharmacy related calls and following the prompts to refill a prescription or speak to a representative.

Your early action will assist pharmacy staff to help you prepare for the new patient portal.

Please visit the link or scan the code below.



<https://www.va.gov/roseburg-health-care/programs/electronic-health-record-modernization/>

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